



WELCOME

Dr. Luc Ducharme and his associate Dr. Olivier Julien together with their staff welcome you and your entire family to our dental practice.

OUR VALUES

Our entire team is dedicated to providing you with the personalized gentle care that you deserve. We treat our patients with honesty, compassion and respect. Our practice is focused on maintaining the highest standards of professional care. We also offer individualized assessments to meet your specific needs and to achieve optimal oral health.

SERVICES OFFERED

We offer a complete range of dental services that meet your needs:

- Prevention / Education
- Hygiene Treatment
- Cosmetic Dentistry
- Teeth Whitening
- Porcelain Crowns / Bridges
- Crowns on Dental Implants
- Root Canal Therapy
- Night guards / Sports guards
- Complete / Partial Dentures
- Providing Orthodontics Services
- Extractions

APPOINTMENTS

Our office hours are

- Monday - 7:00 am to 5:00 pm
- Tuesday - 7:00 am to 8:00 pm
- Wednesday - 7:00 am to 7:30 pm
- Thursday - 7:00 am to 5:00 pm
- Friday - 7:00 am to 4:30 pm



As a courtesy to others, please be on time and let us know at least 48 hours in advance if you need to reschedule your appointment. Failure to do so will result in a charge of \$25.00. If you give us adequate notice, other patients can be booked in the slot that would have been allotted to you. Please take note that our office personnel reserve the right to make any changes in our schedule for any specific reason, if necessary.

DENTAL EMERGENCIES

If you have a dental emergency, please contact us at 613-749-1785 during regular office hours and we will see you as quickly as possible. **After hours, you may call the Ottawa Dental Emergency Service at: 613-523-4185**

FINANCIAL ARRANGEMENTS

For your convenience, we accept a variety of payment options such as Cash, Debit, Visa, MasterCard or American Express. Payment is due when services are rendered.

DENTAL INSURANCE

On your first visit, please bring your insurance card with you. We accept all insurance plans and, if your carrier allows, we can submit your claim electronically, however we consider the patient primarily responsible for any charges that are not covered by the benefits of their policies.

After reading this document I am committed to comply with the guidelines.

Thank you for your co-operation.

Date: _____ Signature: _____



We are located in Ottawa at 156, Beechwood Avenue. For your convenience, free parking is available on site.

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